

GP Partners

Dr Stephen Sutcliffe MBChB (Hons) BSc (Hons) Liverpool 1996
Dr Mike Green MBChB (Hons) MRCGP Liverpool 1997
Dr Cait Taylor MBChB (Hons) BSc (Hons) MRCGP DCH
Liverpool 1997
Dr Helen Skipper MBChB Manc 2004, MRCGP 2009, DFSRH 2009

GP's

Dr Sanjana Kochhar MBChB, BSc (Hons) 2017 , MRCGP 2024
Dr Sarah Mackay MBChB Liverpool 2017, MRCGP 2024

GP Registrar

Dr Niyaz Abdul-Shukoor
Dr Jemimah Masters

Nurses

Jennifer Brown
Julie Wells
Fiona Innes

HCA & Phlebotomist

Amy Armstrong

Phlebotomist

Emmie Hughes

Managers

Practice Manager - Michelle Fairhurst
Assistant Practice Manager - Laurie Armstrong

Teaching practice

The practice is a teaching practice and occasionally trainee GPs, medical students and nurses may, as part of their training, be required to sit in with their trainer GP or undertake consultations with patients. A qualified clinician will always review any consultations undertaken. You will always be asked if you consent to another person being present prior to your consultation. If you do not consent, they will not sit in on your consultation.



g.n82033@nhs.net



0151 295 9228



www.dingledocs.nhs.uk



Scan QR code
to check you are
in our
boundary area.



You can register via this link online or you can complete a registration form you can collect from reception.

Accessibility Guidelines

Our practice is fully located on the ground floor, ensuring easy access for patients with disabilities. The building is wheelchair accessible, with wide doorways and step-free entry. We also have accessible toilet facilities and designated parking spaces close to the entrance. If you need additional assistance during your visit please inform staff.

Choosing Your GP and Practitioner

At our practice, we understand that the relationship between you and your healthcare provider is important. You have the right to choose a GP within our practice who best meets your needs. If you have a preference for a specific GP or practitioner, please let us know, and we will do our best to accommodate your request, subject to availability. We believe in providing you with the best care, tailored to your individual preferences and health requirements.



DINGLE PARK PRACTICE

Dr's
Sutcliffe, Green, Taylor & Skipper

Monday - 8.00am-18.30pm
Tuesday - 8.00am-18.30pm
Wednesday - 8.00am-18.30pm
Thursday - 8.00am-18.30pm
Friday - 8.00am-18.30pm
Saturday - Closed
Sunday - Closed
Bank Holidays - Closed

0151 295 9228

Patient Information Leaflet

If you require urgent medical advice or attention outside normal surgery hours and cannot wait until the next working day please call the NHS 111 Service by dialling 111.

Calls to this service are free from both landlines and mobile phones.



Dingle Park Practice
Riverside Centre for
Health
Park Street
L8 6QP

Repeat Prescriptions

We do not accept prescription requests over the phone unless you are housebound. To order a repeat prescription, please do so at reception, write down your medication and place in the box outside this is accessible 24-7 or you can do so via our website. If you order before 4pm, your prescription will be ready for collection after 4pm the following day, If you place your order after 4pm, it will be ready after 4pm two days later.

Booking Your GP Appointment

At our practice, we offer multiple ways for you to book an appointment with a GP. You can call us, visit the practice in person to book directly with our reception team, or complete a health form online via our website. Our reception team may ask for a brief description of the issue you need help with. However, if you prefer we will mark your appointment as private.

Home Visits

Home visit requests can be made at any time. However it is helpful if they can be notified before 11am where possible. The Doctors may call for further information before deciding to undertake an home visit.

Making a Complaint

We are committed to providing the best care possible, but if you wish to make a formal complaint, you can do so by emailing us directly, addressed to the Practice Manager. Alternatively, you can complete a complaint form, which is available at our reception. We take all feedback seriously and will ensure your concerns are addressed promptly.

Services we offer

Along with routine appointments, the practice offers the following services.

Immunisations – The nursing team administers vaccines for both adult and child immunisations. Please discuss with a member of our administrative staff

Minor surgery – We provide regular joint injection clinics and minor surgery. Your GP will advise on options for minor surgery.

Cervical smear testing – For women aged 25 – 65. These tests are undertaken by the nursing team. GP team and primary care network.

Womens health – GP led and and primary care network clinic advising on all aspects of womens health and providing services such as pessary fitting, contraception and menopause .

Chronic disease management – We hold a range of clinics to help our patients to manage their long-term medical problems including asthma, diabetes, hypertension, kidney disease and heart disease. You will be recalled every year or 6months for your routine checks. It is important we have your up to date contact details.

FCP (First Contact Physio)

Pradnyesh Katte

Health and Wellbeing

Chris Hall

Social Prescribing

Rod Leung

You can find a full list of services on our website.

<https://www.dingledocs.nhs.uk/practice-information/>

Patient rights and responsibilities

Our patients are expected to try to use our services within the resources available, cancel pre-booked appointments where necessary, maintain good relations with the practice, and not display violent or abusive behaviour.

In the rare instance when patients are removed from our list for aggressive or violent behaviour against us or our premises, we shall share details of the patient and the violent act with other health and welfare agencies insofar as it is necessary to protect other health and welfare agency staff.

All our patients are entitled to be offered a health check, receive emergency care at any time, receive appropriate drugs and medicines, be referred to a specialist if appropriate, and be able to choose whether or not to participate in medical research.

Authorised personnel, including healthcare professionals directly involved in a patient's care (such as doctors, nurses, and allied health professionals), administrative staff managing appointments and referrals, and third-party providers like laboratories or specialists, have access to patient information when necessary. Regulatory bodies or auditors may also access this information when required by law, under strict confidentiality agreements. Patients have the right to access their medical records, request corrections to inaccuracies, and restrict the use of their data for purposes like marketing or research unless required for their care. Information is not shared with third parties without explicit consent, except in cases where disclosure is legally required, such as safeguarding concerns or public health reporting. Patients are entitled to be informed about how their data is used, stored, and shared, and any use outside of direct care such as for research or teaching requires explicit consent, with anonymization applied whenever possible.